

**NEW BOB WORLD INTERNET**

**ACCOUNTS**

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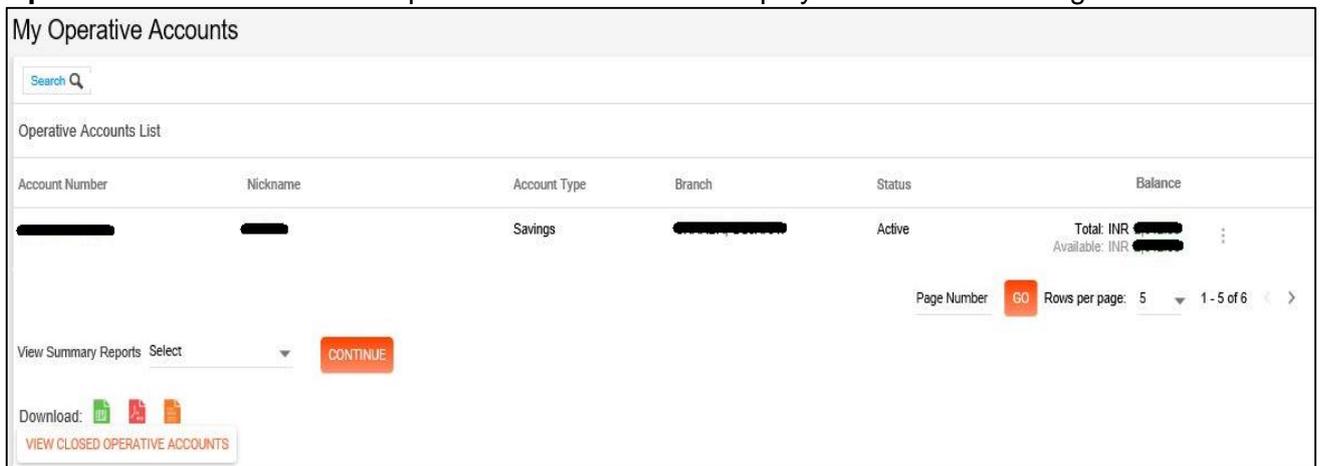
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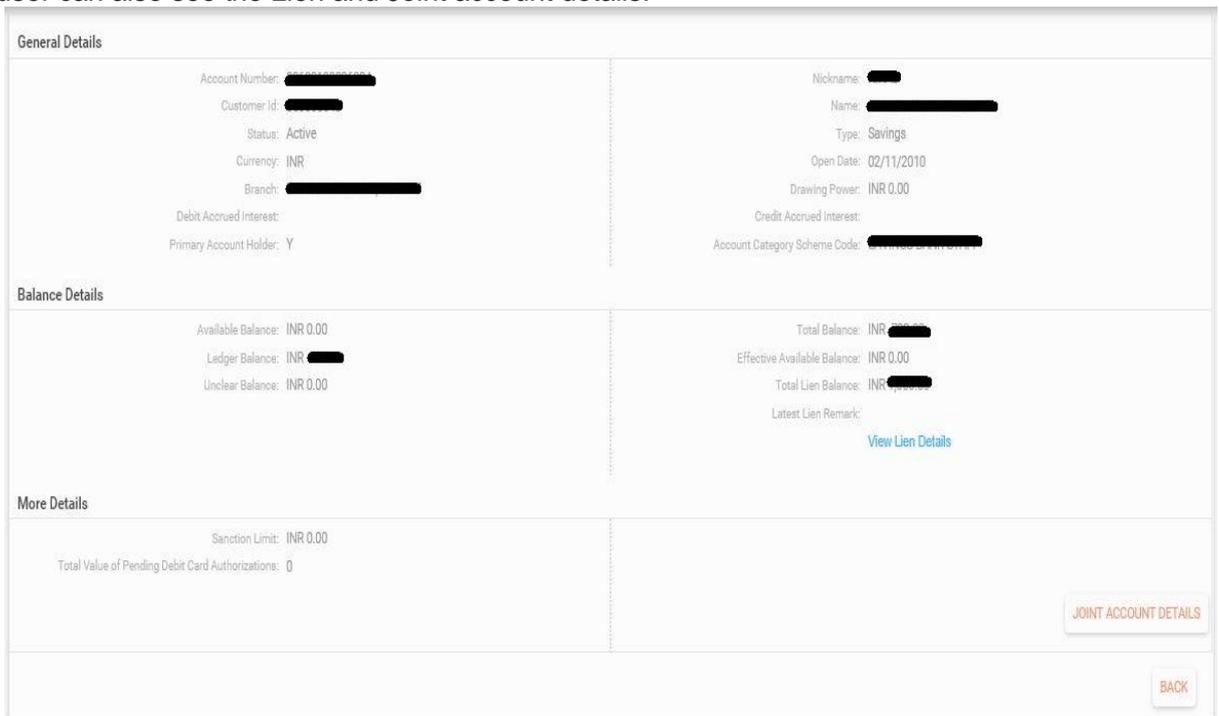
**7 Accounts: Below is the Accounts menus and their sub menus.**



**7.1 Operative Accounts:** All the operative account will be displayed here after clicking this menu.



**7.1.1 Account Details:** To see the account details click on the account number, it will display the account details, where user can also see the Lien and Joint account details.

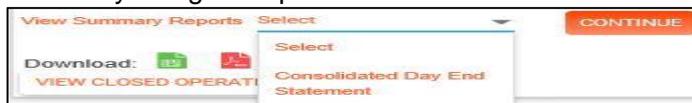


- 7.1.1.1 **View Lien Details:** Click this link to view the Lien details if any Lien is marked
- 7.1.1.2 **Joint Account Details:** Click this link to view Joint Account Details, if the account has joint holders. This button will be visible to user only when the account has joint holders, otherwise it will not be visible to the user.
- 7.1.2 **Search:** User use this option to search the accounts by using the given option in this search window. Also user can save/delete/modify their search criteria.



**7.1.3 View Summary Report**

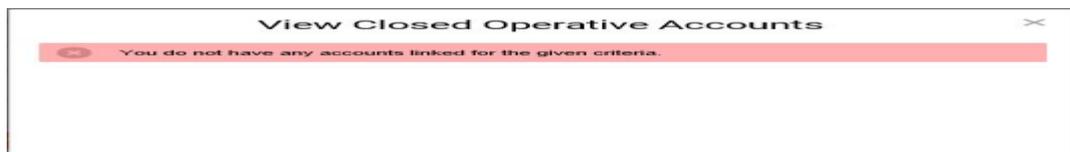
- 7.1.3.1 **Consolidated Day End Statement:** User can download the consolidated day end statement for one or multiple accounts by using this option.



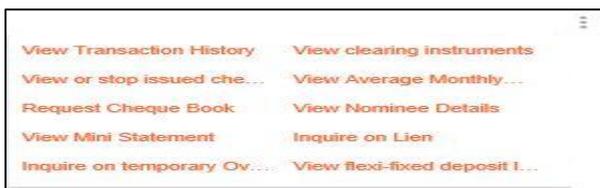
- 7.1.3.2 **Download:** User can also download the account details in the given format (excel/pdf/txt) as shown in the below mentioned screen.



- 7.1.3.3 **View Closed Operative Accounts:** User can view its closed operative accounts by using this button.



- 7.1.4 **Three Dots More Option:** By clicking this three DOTS, it will display more options as shown in the below screen.



- 7.1.4.1 **View Transaction History:** By using this option user can view their transaction history of that particular account. User can also download the statement by using various options available in this screen and as per their requirement anytime.



User click on the remark (as shown above) of that particular transaction to view the details. It will show the details as mentioned below.

### View Transaction Details ✕

Value Date: 18/06/2020	Entry Date: 17/06/2020
Amount Type: Cr.	Amount: INR 89.00
Sending Bank Reference: S29742942	Supplementary Details:
Additional Details (Tag 85):	Reference for Account Owner:
Transaction Remarks: EBANK:	Branch Name: ██████████
Transaction Time: 18/06/2020 12:20:53 PM IST	Account Type: Savings
Account Balance(INR): -722.00	

Print/Save:

**7.1.4.1.1 Search Transaction:** User can use the various options available in this search Transaction window to view the transaction history. Also download the statement in the EXCEL/PDF/TXT format.

Search Transactions

Date From (dd/MM/yyyy)  Date To (dd/MM/yyyy)

Transactions for

Select

Last N Transactions

Amount Type

Amount From  Amount To

Instrument ID From  Instrument ID To

**7.1.4.2 View or stop issued cheques:** By using this option, user can view or stop the issued cheques.

Snapshot > Accounts > Operative Accounts

### View or Stop Issued Cheques

Search Criteria

Query on Cheque Book

From Date (dd/MM/yyyy)  To Date (dd/MM/yyyy)

Query on Issued Cheques

(Query on 1 or more Criteria)

Cheque Number From  Cheque Number To

Cheque Status

**7.1.4.3 Request Cheque Book:** By using this option user can submit the request for issuance of new cheque book. After successful processing of the request, the cheque will be delivered to the address shown in this screen.

Snapshot > Accounts > Operative Accounts

### New Request

1 New Request Details
2 Preview and Confirm
3 Summary

Request New Cheque Book \* Indicates Mandatory Fields

For Account Number\*

Addressee Name\*

Cheque Book will be delivered at Address\*

Landmark

Number of Cheque Books\*

Transaction Remarks

\* I, hereby confirm that the above mentioned name and communication address is correct.  Yes  No

User has to select Yes checkbox then only CONTINUE button will be enabled. In the next screen user has to enter his/her Transaction password then only it be submitted successfully.

**7.1.4.4 View Mini Statement:** To view the mini statement, user has to click on this option, it will display the mini statement as shown in the below screen.

Balance Details		Effective Available Balance: INR 2,015.35	
Available Balance: INR 2,015.35		Unclear Balance: INR 0.00	
Ledger Balance: INR 2,015.35			

Date	Description	Instrument ID	Amount (INR)	Balance (INR)
17/06/2020			-17.70	2,015.35
28/05/2020			-5.00	2,033.05
05/05/2020			14.00	2,038.05
18/03/2020			-572.25	2,024.05
04/03/2020			1,610.00	2,596.30

**7.1.4.5 Inquire on temporary Overdraft:** To view the overdraft details, user has to click on this option, it will display the details of the overdraft if any.

Grant Date	Penalty Date	Temporary Overdraft Amount	Temporary Overdraft Status	Event Type
18/05/2020	19/05/2020	3,000.00	UnRegularized	Instant (Txn Maint Menu)

**7.1.4.6 View clearing instruments:** To view the clearing instrument status of the cheque which is under clearing in that particular account, user has to click on this option.

The clearing instrument details for the account does not exist.

Value Date From (dd/MM/yyyy): 10/05/2020  
 Value Date To (dd/MM/yyyy): 28/06/2020

Transaction Status: All Status

CLEAR SEARCH

7.1.4.7 **View Average Monthly Balance:** User use this option to view the average monthly balance of any particular month of the year.

7.1.4.8 **View Nominee Details:** By clicking this option, user view the details of the nominee of that particular account if any nominee is registered in that account.

7.1.4.9 **Inquire on Lien:** By clicking this option, user will view the details of the lien in case if any lien is marked.

Lien Type	Expiry Date	Reason For Lien Marking	Other Account	Amount (INR)	Remarks
User Defined	19/05/2020	OTHERS		1,000.00	

7.1.4.10 **View flexi-fixed deposit links:** It display the flexi-fixed deposit details.

7.2 **Deposit Accounts:** All the deposit accounts will be displayed after clicking this menu as shown in the below screen.

Account Number	Account Nickname	Account Type	Branch	Interest Rate(%)	Maturity Date	Status	Balance
[Redacted]	[Redacted]	Term Deposit	[Redacted]	9.25	02/07/2020	Active	Maturity: INR 80,565.00 Deposit: INR 51,000.00 Balance: INR 65,566.00

7.2.1 **Deposit Details:** Click on the account number it will display the details of that deposit account.

**Account Details**

**General Details**

Account Number: [Redacted] Name: [Redacted]  
 Customer Id: [Redacted] Type: Term Deposit  
 Open Date: 02/07/2015 Deposit Amount: INR 51,000.00  
 Maturity Date: 02/07/2020 Maturity Amount: INR 80,565.00  
 Interest Rate: 9.25% Interest Paid: INR 29,565.00  
 Interest Accrued: INR 29,565.00 Account Scheme Type:  
 Status: Active Primary Account: Y

**Maturity Details**

Auto Renew: Unlimited Renewal Period(Months/Days): 60/0  
 Auto Renew Counter: 0 Auto Closure: N  
 Auto Renewal Date: 02/07/2020

**Balance Details**

Ledger Balance: INR 80,565.00 Other Balance:  
 Clear Balance: INR 80,565.00 Total Lien Balance:  
 Latest Lien Remark:  
[View Lien Details](#)

**More Details**

Currency: INR Branch: [Redacted]  
 Status as on: 17/07/2020 Deposit Status: Normal Closure  
 Account Open Date: 02/07/2015 Repayment Account Number:  
 Deposit Period: 60 Months / 0 Days  
 Product Category:

7.2.1.1 **View Lien Details:** Click this link to view the Lien details if any Lien is marked.

**7.2.2 Search:** User use this option to search the accounts by using the given option in this search window. Also user can save/delete/modify their search criteria.

**7.2.3 Three Dots More Option:** By clicking this three DOTS, it will display more options as shown in the below screen.



**7.2.3.1 View Transaction History:** By using this option user can view their transaction history of that particular account. User can also download the statement by using various options available in this screen and as per their requirement anytime.

Date	Remarks	Amount (INR)	Balance (INR)
27/03/2018	Int 2931.00 and TAX 0.00	2,931.00	65,566.00

Download:

**7.2.3.2 Search Transaction:** User can use the various options available in this search Transaction window to view the transaction history. Also download the statement in the EXCEL/PDF/TXT format.

**7.2.3.3 View Deposit Schedule:** By clicking this option, user can view the deposit schedules.

Accounts Deposit Accounts

### View Deposit Schedule

██████████

**Account Details**

NickName: ██████████	Number: ██████████
Currency: INR	Deposit Start Date: 02/07/2015
Deposit Amount: INR 51,000.00	Maturity Date: 02/07/2020
Maturity Amount: INR 80,565.00	Interest Rate: 9.25%

**Flow Details**

Payment Type	Due on	Amount Due	Payment Date	Account Balance	Amount Paid
Principal In Flow	02/07/2015	51,000.00	02/07/2015	51,000.00	51,000.00
Interest In Flow	30/09/2015	1,166.00	30/09/2015	52,166.00	1,166.00
Interest In Flow	31/03/2016	2,441.00	31/03/2016	54,607.00	2,441.00
Interest In Flow	30/09/2016	2,555.00	30/09/2016	57,162.00	2,555.00
Interest In Flow	31/03/2017	2,674.00	31/03/2017	59,836.00	2,674.00

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**7.2.3.4 View Nominee Details:** By using this option, user can view the nominee details if any nominee is registered in that account.

### View Nominee Details

Nominee	Relationship	Date of Birth	Guardian Name
██████████	██████████		

**7.2.3.5 Inquire on Lien:** User click on this link to view the Lien details if any Lien is marked in that particular account.

### Inquire On Lien

Lien Type	Expiry Date	Reason For Lien Marking	Other Account	Amount (INR)	Remarks
User Defined	19/05/2020	OTHERS		1,000.00	

**7.2.3.6 Regenerate FDR Receipt:** User can regenerate and download the FDR receipt in PDF format by using this option.

Accounts Deposit Accounts

### Online FD

**Term Deposit Acknowledgement**

Term Deposit Account No: ██████████	Deposit Account Branch: ██████████
Customer Id: ██████████	Account Category Scheme Code: TD131
Depositor Name: ██████████	Joint Account Holder Name 1:
Joint Account Holder Name 2:	Joint Account Holder Name 3:
Deposit Type: TDA	Deposit Amount: 51,000.00
Interest Rate: 9.25%	Maturity Amount: 80,565.00
Maturity Date: 02/07/2020	Mode Of Operation: ES
Auto Renewal Status: U	Auto Renewal Counter: 0
Deposit Period(Months): 60	Deposit Period(Days): 0
Nominee Registered: N	Deposit Date: 02/07/2015

Print/Save:

7.2.3.7 **Premature Closure of Deposit:** User can do the premature closure of their FD/RD by using this option, which are opened through online channel without visiting the Branch. Kindly select the deposit account and credit account and click on CONTINUE button and follow the next steps.

7.3 **Loan Accounts:** All the Loan accounts will be displayed here after clicking this menu

Account Number	Account Nickname	Account Type	Branch	Interest Rate(%)	Status	Balance
[REDACTED]	[REDACTED]	Loan	[REDACTED]	[REDACTED]	Open	Disbursed: INR 40,42,787.00 Amount Due: INR 0.00
[REDACTED]	[REDACTED]	Loan	[REDACTED]	[REDACTED]	Open	Disbursed: INR 3,09,063.00 Amount Due: INR 0.00

7.3.1 **Loan Account Details:** Click on the account number to view the details of that loan account. It will be displayed as shown below.

**General Details**

Account Number: [REDACTED]  
 Customer ID: [REDACTED]  
 Currency: INR  
 Loan Outstanding Amount: INR -6,500.00  
 Installment Amount: INR 0.00  
 Interest Rate:  
 Status: Open  
 Account Scheme Type:

Name: [REDACTED]  
 Type: Loan  
 Sanctioned Amount: INR 65,000.00  
 Disbursed Amount: INR 65,000.00  
 Next Installment Due Date:  
 Branch: ALKAPURI, BARODA  
 Primary Account: Y

**Repayment Details**

Principal Overdue: INR 6,500.00  
 Total Amount Paid Back to Date:  
 Last Repayment Date: 30/06/2020

7.3.2 **Search:** User use this option to search the accounts by using the given option in this search window. Also user can save/delete/modify their search criteria.

**7.3.3 Three Dots More Option:** By clicking this three DOTS, it will display more options as shown in the below screen.



**7.3.3.1 View Transaction History:** By using this option user can view their transaction history of that particular account. User can also download the statement by using various options available in this screen and as per their requirement anytime.

Accounts Loan Accounts

Transaction History

Search Transactions  Choose Statement **Select**

Transactions List -- **[REDACTED]**

Date	Remarks	Instrument ID	Amount (INR)	Balance (INR)
22/05/2020	eBanking : Credit to loan ac		20,000.00	-42,38,039.00
31/05/2018	<b>[REDACTED]</b> Normal Int.Coll:30-04-2018 to 30-0		-21,985.00	-42,58,039.00
25/05/2018	LN_HS_REG		11,230.00	-42,36,054.00
30/04/2018	<b>[REDACTED]</b> Normal Int.Coll:31-03-2018 to 28-0		-21,341.00	-42,47,284.00
27/04/2018	LN_HS_REG		11,230.00	-42,25,943.00

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Download:

**7.3.3.2 Search Transaction:** User can use the various options available in this search Transaction window to view the transaction history. Also download the statement in the EXCEL/PDF/TXT format.

Search Transactions

Date From (dd/MM/yyyy)  Date To (dd/MM/yyyy)

Transactions For

Select

Last N Transactions  Amount Type

15  All

Amount From  Amount To

Instrument ID From  Instrument ID To

**7.3.3.3 View Amortization Schedule:** Click this option to view the amortization schedule.

Accounts > Loan Accounts

### View Amortization Schedule

**Account Details**

Account Nickname: [REDACTED] Account Number: [REDACTED]  
 Currency: INR

**Amortization Schedule**

Due Date	Opening Liability (INR)	Installment (INR)	Interest (INR)	Charges (INR)	Closing Liability (INR)	Principal (INR)
30/06/2020	40,42,787.00	11,229.96	0.00	0.00	40,31,557.04	11,229.96
31/07/2020	40,31,557.04	11,229.96	0.00	0.00	40,20,327.08	11,229.96
31/08/2020	40,20,327.08	11,229.96	0.00	0.00	40,09,097.12	11,229.96
30/09/2020	40,09,097.12	11,229.96	0.00	0.00	39,97,867.16	11,229.96
31/10/2020	39,97,867.16	11,229.96	0.00	0.00	39,86,637.20	11,229.96

Page Number **GO** Rows per page: 5 1 - 5 of 360 < >

**BACK**

**7.3.3.4 View Repayment Schedule:** Click this option to view the repayment schedule.

**View Repayment Details**

**Account Details**

Nickname: [REDACTED] Number: [REDACTED]  
 Currency: INR Sanctioned Amount: 40,42,787.00  
 Disbursed Amount: 40,42,787.00 Liability Amount: 11,229.96

**Loan Demand List**

Repayment Due Date	Repayment (INR)	Amount Paid (INR)
26/04/2017	20,117.00	20,117.00
24/01/2018	11,229.96	11,229.96
28/02/2018	11,229.96	11,229.96
31/03/2018	11,229.96	11,229.96
30/04/2018	11,229.96	11,229.96

Page Number **GO** Rows per page: 5 1 - 5 of 6 < >

**Loan Payment Schedule**

Flow Description	Installment (INR)	First Installment Date	Repayment Frequency	Number of Installments	Next Demand Date
INTEREST DEMAND	0.00	31/01/2017	Monthly	0	30/06/2018
PRINCIPAL DEMAND	11,229.96	24/01/2018	Monthly	360	30/06/2018

**BACK**

**7.3.3.5 Simulate preclosure of Loan:** Click this option to calculate the Loan preclosure amount for a particular date.

Accounts > Loan Accounts

### Loan Account Preclosure Calculator

**Loan Account Preclosure Calculator**

[REDACTED]

\* Indicates Mandatory

This is only a simulation tool which helps you determine the net payable amount for a selected date. This action does not close your loan account. To close a loan account, contact the bank or raise a service request.

Intended Closure Date (dd/MM/yyyy)

**BACK** **SUBMIT**

**7.3.3.6 View Disbursement Schedule:** User can view the disbursement schedule of their Loan account if any disbursement is pending.

## 7.4 PPF Accounts

**7.4.1 Registered PPF Account Statement:** User can view the statement of their registered PPF account by using this option. PPF account statement in full or for a particular duration can be downloaded by using this option. Select the Full Statement checkbox for downloading the full statement or select the date option for downloading the statement for a particular duration. Click on CONTINUE button and follow the steps on the next screen.

The screenshots show the 'View PPF Accounts Statement' interface. The top navigation bar includes 'Accounts', 'PPF Accounts', and 'View Registered PPF Account Statement'. The main heading is 'View PPF Accounts Statement'. Below it is a 'PPF Accounts List' table with columns for 'Select', 'Customer Name', and 'PPF Account No.'. Below the table, there are two options for 'Statement Type': 'Full Statement' (selected) and 'Select Date'. The second screenshot shows the 'Select Date' option selected, with 'From Date' and 'To Date' fields. Both screenshots have 'BACK' and 'CONTINUE' buttons at the bottom right.

**7.4.2 Registration of PPF Accounts:** User can register their PPF account. This is a onetime activity, after that user can view the statement or credit the amounts online in that PPF account. The Name and PAN number of the user should matched with the Name and PAN number of the PPF account, then only system will allow for its registration. Enter the PPF account number in the given field and click on CONTINUE button, on the next screen, it will display the name of the PPF account holder, enter the transaction Password and click on CONTINUE button. The PPF account will be registered successfully.

The screenshots show the 'Registration of PPF Account' process. The top navigation bar includes 'Accounts', 'PPF Accounts', and 'Registration of PPF Accounts'. The main heading is 'Registration of PPF Account'. Below it is a progress bar with three steps: '1 New Request Details', '2 Preview and Confirm', and '3 Summary'. The first screenshot shows the 'Enter PPF Account Number' field. The second screenshot shows the 'Confirm the details before submission' screen with fields for 'Customer ID', 'Account Status: Active', 'PPF Account Number', 'Name', and 'Transaction Password'. Both screenshots have 'BACK' and 'CONTINUE' buttons at the bottom right.

**7.4.3 De-register PPF Account:** User can de-register their PPF account by using this option, in case user does not want to view/credit to their PPF account.

The screenshot shows the 'De-Registration of PPF Account' interface. The top navigation bar includes 'Accounts', 'PPF Accounts', and 'De-register PPF Account'. The main heading is 'De-Registration of PPF Account'. Below it is a progress bar with three steps: '1 New Request Details', '2 Preview and Confirm', and '3 Summary'. The main content area has a 'Select PPF Account No.' field and a 'PPF Account Number' field. Both screenshots have 'BACK' and 'CONTINUE' buttons at the bottom right.

De-Registration of PPF Account

1 New Request Details 2 Preview and Confirm 3 Summary

Confirm the details before submission

PPF Account Number: [REDACTED] Request Date: 17/07/2020  
 Name: [REDACTED]

Enter your credentials to confirm the transaction

Confirmation Details  
 Transaction Password\* \_\_\_\_\_

BACK DELINK

## 7.5 SSY Accounts

**7.5.1 View Sukanya Samriddhi Account Statement:** User can view the statement of their registered SSY account by using this option. PPF account statement for a particular duration can be downloaded by using this option. Select the from and to dates for downloading the statement for a particular duration. Click on VIEW SUKANYA SAMRIDDHI STATEMENT button and follow the steps on the next screen.

Sukanya Samriddhi Account Statement

Sukanya Samriddhi Account Number: \_\_\_\_\_

From Date (dd/MM/yyyy)\* \_\_\_\_\_

To Date (dd/MM/yyyy)\* \_\_\_\_\_

VIEW SUKANYA SAMRIDDHI STATEMENT

**7.5.2 Register Sukanya Samriddhi Account:** User can register their SSY account. This is a onetime activity, after that user can view the statement or credit the amounts online in that SSY account. The customer ID of the user should matched with the Customer ID mentioned in the guardian section of the CUSTID of that girl child MRCR menu in Finacle, then only system will allow for its registration. Enter the SSY account number in the given field and click on CONTINUE button, on the next screen, it will display the name of the SSY account holder and Parent Name, enter the transaction Password and click on CONTINUE button. The SSY account will be registered successfully.

Accounts SSY Accounts Sukanya Samriddhi Yojana - Registration

New Request

1 New Request Details 2 Preview and Confirm 3 Summary

Registration of Sukanya Samriddhi Account

Basic Account Details  
 Enter Account Number\* \_\_\_\_\_

CONTINUE

**7.5.3 De-register Sukanya Samriddhi Account:** User can de-register their SSY account by using this option, in case user does not want to view/credit to their SSY account.

De-Link Sukanya Samriddhi Account

1 New Request Details 2 Preview and Confirm 3 Summary

De-Registration of Sukanya Samriddhi Account

Select Details  
 Select Sukanya Samriddhi Account Number\* \_\_\_\_\_

CONTINUE

**7.6 Account Access:** By using this option user can restrict the access of their account. If the “Transaction and Inquiry” access right mentioned in that account, then that account will be visible to the user in the “Debit account or Pay from Account” list at the time of transaction. If the “Inquiry” access right mentioned in that account, then that account will not be visible to the user in the “Debit account or Pay from Account” list at the time of transaction, means it account has restricted access. To change the access right from restricted to full or vice versa, select that account and click on the respective buttons, enter the Transaction password and click on SUBMIT button. The right will be changed accordingly.

**Maintain Account Access**

Search Criteria

Account Number: \_\_\_\_\_  
 Account Nickname: \_\_\_\_\_

Account Access:  No Access  Inquiry  Transaction and Inquiry

**Accounts Access List**

Select	Account Number	Account Nickname	Access Right
<input type="checkbox"/>	██████████	██████████	Transaction and Inquiry
<input type="checkbox"/>	██████████	██████████	Transaction and Inquiry
<input type="checkbox"/>	██████████	██████████	Transaction and Inquiry
<input type="checkbox"/>	██████████	██████████	Transaction and Inquiry
<input type="checkbox"/>	██████████	██████████	Transaction and Inquiry

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**Note:**

1. Account Access can be changed from Full Access to Restricted Access using Transaction password & CTP card vice-versa.
2. Full Access can be restricted by the Account or Inquiry Account.
3. Once any accounts is given "No Access", user can neither view accounts details nor initiate transactions as the accounts will not be present in Debit account list.
4. Once any accounts is given "Inquiry Access", user can only view accounts details and cannot initiate transactions as the account will not be present in Debit account list.
5. User can provide Transaction access to Accounts again, if required.

**7.7 More Details**

**7.7.1 Account Summary:** By using this option user can view the summary of all the accounts as shown in the below mentioned screen. In that screen it has two sections one is Accounts and another is Account Groups.

**7.7.1.1 Accounts:** Accounts summary will be displayed in this screen.

**Account Summary**

**ACCOUNTS** **ACCOUNT GROUPS**

	Accounts	Assets	Liabilities
Operative	3	INR 40,063.69	
Deposits	6	INR 55,300.00	
Loans	2		INR -44,89,308.00
<b>Total</b>		INR 95,363.69	INR -44,89,308.00
<b>Net</b>			INR -43,93,944.31

Search Accounts: Enter Number or Nickname

**OPERATIVE** **DEPOSITS** **LOANS**

Account Number	Account Nickname	Branch	Total Balance	Available Balance
██████████	██████████	██████████	INR -722.00	INR -722.00
██████████	██████████	██████████	INR -4,61,415.31	INR 38,584.69
██████████	██████████	██████████	INR 2,201.00	INR 2,201.00

Download:

**7.7.1.2 Account Groups:** User can create group of accounts or can view such account groups.

**7.7.1.2.1 Search:** User can search the accounts by using this search option.

**Accounts Summary**

**ACCOUNTS** **ACCOUNT GROUPS**

Search

Account Nickname: \_\_\_\_\_ Account Number: \_\_\_\_\_

Account Type: All Account Currency: INR

Group Name: \_\_\_\_\_

Template Actions

Select

**7.8 Tax Deducted at Source:** User can use this option for generating and downloading the TDS certificate.

Accounts > More Details > TDS Certificate

Tax Deducted at Source

Financial Year: 2018-19

Customer ID: [REDACTED]

GENERATE TDS CERTIFICATE

**7.9 View Swift Message:** User can view the swift messages if any.

Accounts > More Details > View Swift Messages

View Swift Messages

Account Number\* Select

From Date\* [Calendar Icon]

To Date\* [Calendar Icon]

\* Indicates Mandatory Fields

SEARCH CLEAR