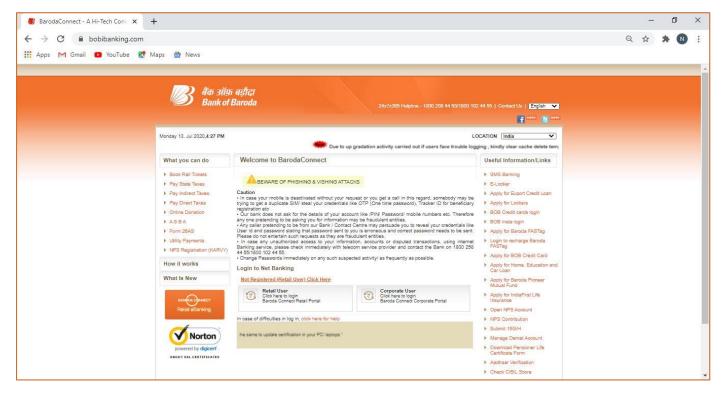
NEW BOB WORLD INTERNET

HOME PAGE, LOGIN PAGE & PRE-LOGIN OPTIONS

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1 URL: Go to www.bobibanking.com



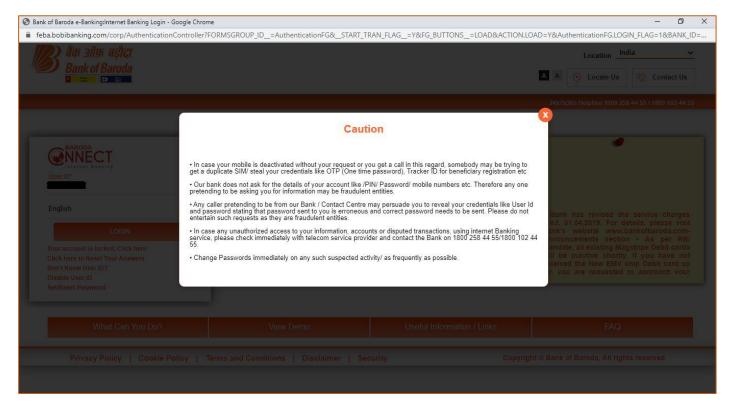
Click "Retail User" in case of login with Retail Net	Click "Corporate User" ID in case of login with				
Banking User ID	Corporate Net Banking User ID				
Retail User	Corporate User				
Click here to login	Click here to login				
Baroda Connect Retail Portal	Baroda Connect Corporate Portal				

Enter the Retail Net Banking User ID in the Retail User Login Page and click Enter button.	Enter the Corporate Net Banking User ID in the Corporate User Login Page and click Enter button.
Welcome to Retail eBanking	Welcome to Corporate eBanking
Trouble Login? Click Here	*Corporate ID
"User ID Enter	*User ID Enter

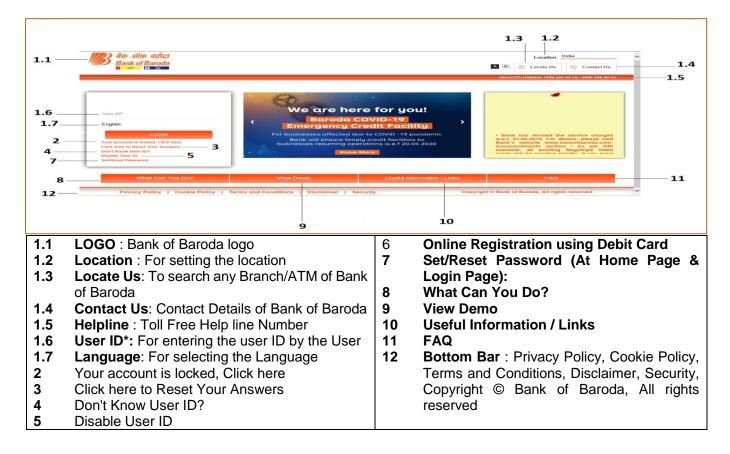
After clicking Enter Button it will display below mentioned message. Click OK button, it will redirect to new upgraded Internet Banking portal.



2 **PORTAL:** The new Internet Banking portal will be displayed as mentioned below:



Close the Caution screen, then it will be display the Home Page of the new portal as mentioned below:



3 Details of the Home Page Screen

Enter the User ID in the User ID Field and Click on Login button.

Retail user has to enter his retail net banking USERID	Corporate user has to enter the user ID in the format CORPORATEID.USERID
User ID* USERID English LOGIN	User ID* CORPORATEID.USERID IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
Your account is locked, Click here Click here to Reset Your Answers Don't Know User ID? Disable User ID Set/Reset Password	Your account is locked, Click here Click here to Reset Your Answers Don't Know User ID? Disable User ID Set/Reset Password

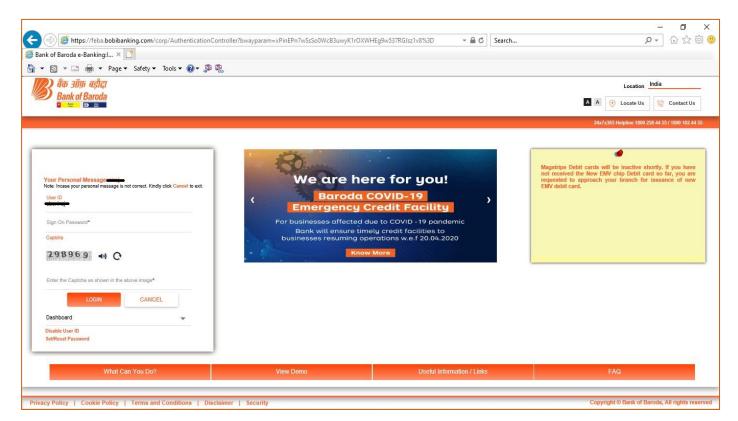
Please note: The user ID is not case sensitive.

After clicking the login button it may ask for entering the user's registered mobile number first time or maybe next time as per the browser's browsing history configuration. You will get an OTP on your registered mobile/Email, which you have to enter in the next OTP input screen. Screens are mentioned below:

One Time Password	One Time Password
	Please enter ONE TIME PASSWORD sent on your registered mobile number and Email ID
For security reasons provide additional credentials to proceed	Mobile Number:*
Mobile Number:*	
91	Ref Id.*
Note: Please enter mobile number prefix with country code.For E.g 91 for India	OTP :*
CONTINUE	CONTINUE

After successful validation of OTP, it will display the login Page, as mentioned below:

4 Details of the Login page Screen are as under:



Your Personal Message: It will display the message which was set by you at the time of first time enrolment in the Internet Banking, to ensure that you are on the right portal.

Note: A note is displayed as shown in the portal

User ID: It will be non-editable here.

Sign On Password*: User has to enter his/her login password.

Captcha: It will display the Visual and Audio captcha Enter the Captcha as shown in the above image*: User has to enter the captcha as shown in the captcha field

Dropdown: User may selects any given option in this dropdown (shown below) for directly navigating to that selected option after login. By default it will be Dashboard.

Dashboard	-
Dashboard	~
Fund Transfer to Own Accounts	
Funds Transfer Within Bank	
Fund Transfer to Other Bank	
Service Request	
Account Summary	~

Disable User ID: To disable the Net Banking.

Set/Reset Password: To set/reset the Sign on/Transaction/Both password. This link is same as the link mentioned at the home page.

5 PRE-LOGIN HOME PAGE OPTIONS USAGE DETAILS:

- **5.1 Your account is locked, Click here:** If the Internet Banking of the user get locked due to any wrong credentials attempt, such user can unlock their Internet Banking himself/herself by using this option online. To use this option, please follow the below mentioned steps:
 - Click on this link which is available at home page of the portal (screen mentioned below)

Robert O

 After clicking this link it will display a new screen (screen mentioned below), where it will prompt for the user ID. User has to enter their Internet Banking user ID and click on SUBMIT button. (Retail user has to enter his retail net banking USERID & Corporate user has to enter the user ID in the format CORPORATEID.USERID)

		our account	
Please enter your User Id to Un	lock your account		
User ID*			
	SUBMIT	CANCEL	

• After successful checking the user ID, it will navigate to the next screen, where it will prompt for the registered mobile number. Enter the registered mobile number with country code and click on SUBMIT button.

		Unlock yo	our account	
Enter your Mobile Nu number.	mber registered v	with Bank of Bar	oda. One time passwo	rd will be sent to this mobile
Mobile Number *				
Mobile Number.*				

• After successful validation of the user ID and mobile number, it sends an OTP to the registered mobile number and email ID both and will navigate to next screen where it will prompt for the OTP. User has to enter the OTP in the OTP field and clicks on SUBMIT button.

		June of the	ur account		
Please enter ONE TIM	E PASSWORD s	ient on your regi	stered mobile numbe	er and Email ID	
Mobile Number:*					
Ref Id:*					
11516725					
OTP:*					

• After successful validation of the OTP, it will navigate to next screen, where user has to enter their transaction password and clicks on SUBMIT button.

					U	nloc	k y	our	acc	ount	¢
saction											
1	- R	1	K	w	1.	P	×	1	1		
	0	9	D		a	1		×	620	v	
S	nitt		d		0		n		m	10	
	-27	22						-	ICANGE		

- After successful validation of the transaction password, the system will unlock the Internet Banking of the respective user and will display a successful message for the same.
- **5.2 Click here to Reset Your Answers:** If the user forgot their security questions and answers or want to change them without login to their Internet Banking, then they use this option. To use this option, please follow the below mentioned steps:
 - Click on this link which is available at home page of the portal (screen mentioned below)

User ID*	[1000]
English	
LOGIN	
Your account is locked, Click here Click here to Reset Your Answers	

 After clicking this link it will display a new screen (screen mentioned below), where it will prompt for the user ID. User has to enter their Internet Banking user ID and click on SUBMIT button. (Retail user has to enter his retail net banking USERID & Corporate user has to enter the user ID in the format CORPORATEID.USERID)

	Reset secu	rity answers
Enter your user id		
User ID:*		

After successful checking the user ID, it will navigate to the next screen, where it will prompt for the
registered mobile number. Enter the registered mobile number with country code and click on SUBMIT
button.

		Reset secu	ity answers	
nter your N umber.	obile Number register	ed with Bank of Baroc	a. One time password will t	be sent to this mobile
lobile Numb	er.*			
lote: Pleas	e enter mobile number p	refix with country code	For F a 91 for India	
1 1003	since mobile number p	renz what country code.		
		SUBMIT	CANCEL	

• After successful validation of the user ID and mobile number, it sends an OTP to the registered mobile number and email ID both and will navigate to next screen where it will prompt for the OTP. User has to enter the OTP in the OTP field and clicks on SUBMIT button.

bile Number:*	le Number:*
16.*	
ld:*	
56056	6056
·P:*	D-*

 After successful validation of the OTP, it will navigate to next screen, where user has to enter their transaction password and clicks on SUBMIT button.

					56	et s	ecu	rity	ans	wers			
iction	Pass	word*											
	10.000												
r		m	z	f	c	У	0	q	t	~			
		@	h	a	i	Ь	s	k	g	i			
n	v	Q											
	v nift	u	x	p	- 1	0	1	d	w		_		

• After successful validation of the transaction password, the system will display the QnA reset screen, where user has to enter answers of at least five security questions and clicks on SUBMIT button.

Reset security answers
Note : Please select minimum 5 Questions [?] and enter your response in the box provided.
What was the name of the First College that you studied in?
What is the Title of your favourite book?
What is the maiden name of your mother?
Who is your favourite actress?
Who was your first best friend in college?

• System will reset the answers of the selected security questions as per the input by the user and will display a successful message for the same.

	Reset security answers
0	The security questions are registered successfully.
	BACK TO LOGIN

- **5.3 Don't Know User ID?:** By using this option a new Internet Banking user can know their User ID or an existing Internet Banking user can retrieve their user ID in case they forgot their user ID. To use this option, please follow the below mentioned steps:
 - Click on this link which is available at home page of the portal (screen mentioned below)



• After clicking this link, it will display a new screen where user has to enter their 14 digit account number and either registered "mobile number" or "email ID" and clicks on CONTINUE button.

		Online Retri	eval	of User Id	
	Account Number*				
C	Mobile Number			Email ID	
	Email ID*				
	Note: Please enter Email ID in	format like xyz@abc.com			
		CANCEL		CONTINUE	

 After clicking CONTINUE button, it will validate the account number with the entered "mobile number" or "email ID" and sends an OTP to the both registered mobile number and email ID which user has to enter in the next screen OTP input screen and clicks on CONTINUE button (screen mentioned below).

	Online	Retrieval of Use	ər Id	
	n sent to registered Mob loo.co.in. (Ref no - BOB6	lle Number XXXXXXXXXX 330)	84 and Email ID	
Enter OTP*				
	CANCEL	RESEND OTP	CONTINUE	

• After successful validation of the OTP, it will sends the user ID on the registered mobile number and email ID of that respective user and displays a successful message for the same.



- **5.4 Disable User ID (At Home Page & Login Page):** If any Internet Banking user does not want to use their Internet Banking for a certain period or wants to disable their Internet Banking due to any reason, then they use this option to temporarily disable their Internet Banking by their own using this option. To use this option, please follow the below mentioned steps:
 - Click on this link which is available at home or login page of the portal (screen mentioned below)

Home Page	Login Page
User ID*	Your Personal Message Note: Incase your personal message is not correct. Kindly click Cancel to exit.
	User ID
English	Sign On Password*
LOGIN	298969 I C
Your account is locked, Click here Click here to Reset Your Answers	Enter the Captona as shown in the above image*
Don't Know User ID?	LOGIN CANCEL
Disable User ID	Dashboard 🗸
Set/Reset Password	Disable User ID Set/Reset Password

 After clicking this link it will display a new screen (screen mentioned below), where it will prompt for the user ID. User has to enter their Internet Banking user ID and click on SUBMIT button. (Retail user has to enter his retail net banking USERID & Corporate user has to enter the user ID in the format CORPORATEID.USERID)

	Disable	Login	
User Id*			
	CONTINUE	CANCEL	

• After checking the user ID, it will display a new screen, where it shows two option for disabling the Internet Banking.

			Disable L	ogin	
ote: Tř	hrough this proces	s your Internet banking	y will be disabled,	for further activation	please contact your base Branch
U:	sing Transactio	n password and C	отр 🗌	Using Active D	ebit Card and OTP
N	1obile Number ¹	62			
N	ote: Please enter i	nobile number prefix wit	h country code.For	E.g 91 for India	
		CON	TINUE	CANCEL	

5.4.1 Using Transaction Password and OTP: This option will be displayed to both Retail and Corporate users. Select this option and enter the registered mobile number with country code in the MOBILE NUMBER field and clicks on CONTINUE button. It will validate the mobile number with the user ID and sends an OTP to the registered mobile number and email ID of that user, which user has to enter in the OTP field in the next screen and clicks on CONTINUE button.(screen mentioned below)

	OTP has been sent to registered Mobile Number XXXXXXXXX84 and Email ID abc****@yahoo.co.in. (Ref no - BOB687)
ы	lease enter ONE TIME PASSWORD sent on your registered mobile number
R	eference Number:*
B	OB687
-)TP *

• After successful validations of the OTP, it will prompt for Transaction password in the next screen, where user has to enter their Transaction password and clicks on CONTINUE button.

Enter Transact	tion Password	
Transaction Password*		

• After successful validation of the Transaction password, it will disable the Internet Banking of that respective user and displays a successful message for the same.

	Confirmation
0	User is Locked Successfully.
	GO TO LOGIN PAGE

Please note: For re enabling the Internet Banking, user has to approach their base Branch, where branch will send requests to BCOT team at HO, Vadodara with their recommendations. After receipt of request from Branches, BCOT team will enable the Internet Banking of that customer.

5.4.2 Using Active Debit Card and OTP: This option will be displayed to only Retail users. User has to select this option and clicks on CONTINUE button.

Disab	e Login
Note: Through this process your Internet banking will be dise	abled, for further activation please contact your base Branch.
Using Transaction password and OTP	Using Active Debit Card and OTP
CONTINUE	CANCEL

• After clicking the CONTINUE button, it will navigate to Debit Card validation screen, where user has to enter the required Debit Card details and clicks on VALIDATE button.

Debt Card	VISA C RuPays	INTERNET IDARGENCE
Card Card	Card Hutter	Description Barode Connect Sell Registration
	Exc Should be in number. Langth should be 4 Keyboard	
	Recommended)	
	Type the sharacters	ALC: NO DECK
	8 U M 9 R 🕏	
	VALIDATE Store	

 After successful validation of the Debit card details, it will sends an OTP to the registered Mobile number and email ID of the user and navigate to OTP input screen, where user has to entered the OTP and clicks on CONTINUE button.

One Time Password								
ř.	OTP has been sent to registered Mobile Number XXXXXXXXX84 and Email ID abc****@yahoo.co.in. (Ref no - BOB687)							
PI	ease enter ONE TIME PASSWORD sent on your registered mobile number							
R	eference Number:*							
B	OB687							
C	TP.*							
	CONTINUE RESEND OTP CANCEL							

• After successful validations of the OTP, it will disable the Internet Banking of that respective user and displays a successful message for the same.

	Confirmation
0	User is Locked Successfully.
	GO TO LOGIN PAGE

Please note: For re enabling the Internet Banking, user has to approach their base Branch, where branch will send requests to BCOT team at HO, Vadodara with their recommendations. After receipt of request from Branches, BCOT team will enable the Internet Banking of that customer.

5.5 Online Registration using Debit Card: Will be Coming Soon

- **5.6 Set/Reset Password (At Home Page & Login Page):** To set the password first time by the new Internet Banking user as well as to reset the password by the existing Internet Banking user by their own, this option will be used. Existing Internet Banking users may use this option in the various scenarios like
 - If they forgot their present Signon/Transaction password or both,
 - If they want to change their Signon/Transaction password or both,
 - If their Signon/Transaction/both password was disabled automatically due to their any wrong password attempts
 - In case any user disabled their Internet banking earlier and again re enabled their Internet Banking etc.

To use this option, please follow the below mentioned steps:

 Enter the user ID in the User ID field and Click on this link which is available at home or login page of the portal (screen mentioned below). (Retail user has to enter his retail net banking USERID & Corporate user has to enter the user ID in the format CORPORATEID.USERID)

Home Page	Login Page
User ID*	Your Personal Message Note: Incase your personal message is not correct. Kindly click Cancel to exit.
	User ID
English	Sign On Password*
	Captcha
LOGIN	298969 I C
Your account is locked, Click here	Enter the Captcha as shown in the above image*
Click here to Reset Your Answers	
Don't Know User ID?	LOGIN CANCEL
Disable User ID	Dashboard
Set/Reset Password	Disable User ID Set/Reset Password

• After successful checking the profile and rights of the user ID, it will display a new screen, where it will show the options as per the profile and Rights of the user, to reset the passwords as shown in the below screen.

	Set/Rese	et Password	
Regenerate Password using Regenerate Password Using		Regenerate Sign On using QNA and OTP	
	CONTINUE	CANCEL	

5.6.1 **Regenerate Password Using Mobile/Email OTP:** This option will be displayed to both New/Existing Retail and Corporate users having either Transaction or View Rights. User has to select this option and clicks on CONTINUE button. It will display a new screen, where user has to enters his registered mobile number and clicks on CONTINUE button.

User Id*				
Mobile Nur	nber*			
Note: Please	enter mobile numb	per prefix with country code.	For E.g 91 for India	

 After successful validation of the mobile number with user ID, it will sends one OTP to the registered Mobile Number and another to registered email ID of that respective user and will navigate to next screen, where user has to enter the mobile OTP in the MOBILE OTP field and email OTP to the EMAIL OTP field and clicks on continue.

One Time Password								
9	OTP has been sent to registered Mo abc*****@yahoo.co.in. (Ref no - BOB		84 and Email ID					
Ρ	lease enter ONE TIME PASSWORD sen	t on your registered mobile nu	mber					
Ν	NOBILE OTP:*							
E	EMAIL OTP:*							
	CONTINUE	RESEND OTP	CANCEL					

 After successful validations of the both MOBILE and EMAIL OTP, it will show the options as per the Rights of the user for resetting the passwords.

	Set/Reset	Password	
Reset Signon Password Reset Transaction Password		Reset Signon & Transaction Passwo	ord
	CONTINUE	CANCEL	

5.6.1.1 **Reset Sign on Password:** This option will be displayed to both New/Existing Retail and Corporate users having either View or Transaction right. To reset the Signon password, user has to select this option and clicks on CONTINUE button.

					Pa	ISSV	vor		olicy			
assword must	meet	t the t	follov	ving	requir	emen	ts:					
. The password onen your password					chara	cters a	is are	in you	ır Useri	name	. For e.g.	If your Username is "Bob",
. Password shou	ld mar	ndator	ily co	ntain I	ooth di	gits an	id lette	ers.				
. Spaces are not	allowe	ed in t	petwe	en Pa	SSWOR	1.						
. The Password	should	l conta	ain a r	ninim	um of a	3 chara	acters	and a	maxin	num c	of 16 chara	acters.
. The Password	should	l conta	ain a s	pecia	I chara	icter. 1	Fhat a	re eitł	ner of \$	#^@\	&%.	
Your new pass	word c	annot	be th	e sam	ne as a	ny of y	/our p	reviou	ıs 1 pas	swor	d(s)	
Enter New Sign	On Pa	asswo	rd*									
			1.1-	16		1.6		16			-111	
	У	а	S	0	v	z	d	f	r	c	+	
Retype Ne	@	е	k		n	-	g	i	w	j	_	
	Sh	nift	1	q	h	р	t	m	x	b	u	
		.21	-							ccept		

• After clicking the continue button, it will display the new screen, where user has to enter the new Signon password two times in the "Enter New Sign on Password" and "Retype New Sign on Password" box as per the policy mentioned in that screen and clicks on CONTINUE button. After successful validation checks of the entered password as per the policy, it will set/reset the Signon password and display a successful message for the same.



5.6.1.2 **Reset Transaction Password:** This option will be displayed to only existing Retail and Corporate users having Transaction right. To reset the Transaction password, user has to select this option and clicks on CONTINUE button.

					Pa	ISSV	vord	Po	licy			
Password must	mee	t the	follo	wing re	equir	emen	ts:					
1. The password of then your password	canno rd can	t cons	ist of a "Bol	all the oby".	chara	cters a	s are i	n your	Usern	ame.	For e.g. If your Username is "Bob	".
2. Password shou	ld ma	ndato	rily co	ntain b	oth di	gits an	d lette	rs.				
3. Spaces are not	allow	ed in I	oetwe	en Pas	sword	I.						
4. The Password should contain a minimum of 8 characters and a maximum of 16 characters.												
5. The Password s	shouk	l cont	ain a	special	chara	icter. T	hat ar	e eithe	r of \$#	M@\&	% _	
6. Your new passv	word o	anno	t be th	e same	as a	ny of y	our pr	evious	1 pas	sword	(s)	
Enter New Trans	sactio	n Pase	sword	311								
	р	@	0	×	е	m	r	g	u	v		
Retype Ne	а	q		У	L	w	k	n		1	ь	
	S	hift	s	h	f		с	d	j	z	t	
		.?1	23						Ad	cept		

 After clicking the continue button, it will display the new screen, where user has to enter the new Transaction password two times in the "Enter New Transaction Password" and "Retype New Transaction Password" box as per the policy mentioned in that screen and clicks on CONTINUE button. After successful validation checks of the entered password as per the policy, it will set/reset the Transaction password and display a successful message for the same.

	Set/Reset Password
0	The password is changed successfully.
	GO TO LOGIN PAGE

5.6.1.3 **Reset Sign On and Transaction Password:** This option will be displayed to both New/Existing Retail and Corporate user having Transaction right. To reset the both Signon and Transaction password, user has to select this option and clicks on CONTINUE button.

. The password on the password of the password					charac	ters as	s are ii	n your	Usen	name. I	For e.g.	If your User	name is "Bob
. Password shou	ld mai	ndator	ily con	ntain b	oth dig	gits and	l letter	s.					
Spaces are not	allow	ed in b	etwee	en Pas	sword								
. The Password	should	l conta	in a n	ninimu	im of 8	chara	cters a	and a	maxin	num of	16 cha	racters.	
. The Password	should	l conta	in a s	pecial	chara	cter. TI	hat are	e eithe	er of \$	#^@\&	%.		
	uprel a		ho the										
Your new pass	word c	annot	De me	e sam	e ds di	iy or ye	our pr	evious	s 1 pas	ssword	(s)		
Enter New Sign				e sam	e as a	iy or ye	our pr	evious	s 1 pas	ssword	(s)		
	On Pa			e sam	e as a	ny or ye	our pr	evious	s 1 pas	ssword	(s)		
-	On Pa		j *			ny or ye	our pr	evious	s 1 pas	ssword	(s)		
Enter New Sign	On Pa			d	h h)[_	g	eviou:	s 1 pas	a	(s) ↓ ←		
Enter New Sign	On Pa	ssword	j *			_ _	1	evious v f	s 1 pas		(s)		
Enter New Sign	On Pa	c e	j* b		h]	g	v o					

 After clicking the continue button, it will display the new screen, where user has to enter the new Signon and Transaction password, both the two times in the "Enter New Sign on Password", "Retype New Sign on Password" and "Enter New Transaction Password", "Retype New Transaction Password", box as per the policy mentioned in that screen and clicks on CONTINUE button. After successful validation checks of the entered password as per the policy, it will set/reset the both Signon and Transaction password and display a successful message for the same.



5.6.2 **Regenerate Sign On using QnA OTP:** This option will be displayed to only existing Retail and Corporate users with Transaction right and already enrolled in ARCOT (who already set their personal Message and security QnA). To use this option, user has to select this option and clicks on CONTINUE button.

Set/Reset Password
Regenerate Password using Email/Mobile OTP Regenerate Sign On using QNA and OTP Regenerate Password Using Debit Card
CONTINUE

• After clicking the CONTINUE button, it will display a new screen, where user has to enter the answers of the prompted security questions and clicks on SUBMIT button.

Provide your answers below	
Security Questions	Answers
What is the Title of your favourite book?	1
Who is your favourite hero?	

After successful validations of the security answers, it will display a new screen, where user has to
enter his registered mobile number with country code and clicks on SUBMIT button.

Enter your Mobile Number regis number.	stered with Bank of Baroda. One time password will be sent to this mobile
obile Number:*	
lote: Plassa antar mobila numbe	er prefix with country code For F a 91 for India
Note: Please enter mobile numbe	er prefix with country code.For E.g.91 for India

 After successful validation of the mobile number with user ID, it will sends an OTP to the registered Mobile number and email ID of the user and navigate to OTP input screen, where user has to enter the OTP and clicks on SUBMIT button

	Forgot SignOn Password
ease enter ONE TIME	PASSWORD sent on your registered mobile number and Email ID
obile Number:*	
ef ld:*	
330773	
TP:*	

• After successful validation of the OTP, it will display the new screen, where user has to enter the new Signon password two times in the "Enter New Sign on Password" and "Retype New Sign on Password" box as per the policy mentioned in that screen and clicks on CONTINUE button.

	password cannot consist of all the characters as are in your Username. For e.g. If your Username is "Bob", ur password cannot be "Bobby".
2. Pass	word should mandatorily contain both digits and letters.
3. Spac	es are not allowed in between Password.
4. The	Password should contain a minimum of 8 characters and a maximum of 16 characters.
5. The	Password should contain a special character. That are either of \$#^@\&% .
6. Your	new password cannot be the same as any of your previous 1 password(s)
User	ID:*
Nev	v Sign on Password*
Ret	ype New Sign On Password*
	SUBMIT CANCEL

• After successful validation checks of the entered password as per the policy, it will set/reset the Signon password and display a successful message for the same.

	Set/Reset Password						
0	C The password is changed successfully.						
	GO TO LOGIN PAGE						

5.6.3 Regenerate Password using Debit Card: This option will be displayed to only New/Existing Retail user having either Transaction or view right. To use this option, user has to select this option and clicks on CONTINUE button.

Set/Rese	et Password
Regenerate Password using Email/Mobile OTP Regenerate Password Using Debit Card	Regenerate Sign On using QNA and OTP
CONTINUE	CANCEL

• After clicking CONTINUE button, it will navigate to Debit card validation screen, where user has to enter his/her debit card details and clicks on VALIDATE button.

Debt Card	VISA C RuPay>	INTERNET GAMENO
Debt Card	Card Nomber	 Description Baroda Connect Sett Registration
	Should be in number. Langth should (se 4); Keyboard	
	8 U M 9 R	
	VALIDATE	

• After successful validation of the Debit Card credentials, it will show the options as per the Rights of the user for resetting the passwords.

	Set/Reset Password
Reset Signon Password Reset Transaction Password	Reset Signon & Transaction Password
	CONTINUE

5.6.3.1 **Reset Sign on Password:** This option will be displayed to both New/Existing Retail users having either View or Transaction right. To reset the Signon password, user has to select this option and clicks on CONTINUE button.

					Pa	ssv	vore	I Po	licy				
Password must	meet	t the f	ollov	ving r	equire	emen	ts:						
1. The password of then your passwo					charac	ters a	is are	in your	User	nam	e. F	For e.g. If your Username is	"Bob",
2. Password shou	ild mai	ndatori	ly cor	ntain b	oth dig	jits an	d lette	rs.					
3. Spaces are not	allow	ed in b	etwee	en Pas	sword								
4. The Password	should	i conta	in a n	ninimu	m of 8	chara	acters	and a	maxin	num	of	16 characters.	
5. The Password	should	i conta	in a s	pecial	chara	cter. T	That a	e eithe	er of \$	#^@	2\&?	% .	
6. Your new pass	word c	annot	be th	e same	as ai	ny of y	our p	revious	s 1 pa	sswe	ord(s)	
Enter New Sign	On Pa	asswor	d*										
	У	а	s	0	v	z	d	f	r		с	-	
Retype Ne	@	е	k		n	1 -	9	i	w		j		
	SI	hift	L I	q	h	р	t	m	×	ь		u	
		.21	23							cce	ot		

 After clicking the continue button, it will display the new screen, where user has to enter the new Signon password two times in the "Enter New Sign on Password" and "Retype New Sign on Password" box as per the policy mentioned in that screen and clicks on CONTINUE button. After successful validation checks of the entered password as per the policy, it will set/reset the Signon password and display a successful message for the same.

	Set/Reset Password
O	The password is changed successfully.
	GO TO LOGIN PAGE

5.6.3.2 **Reset Transaction Password:** This option will be displayed to only existing Retail users having Transaction right. To reset the Transaction password, user has to select this option and clicks on CONTINUE button.

					Pa	SSV	vore	d P	0	icy				
assword must	mee	t the	follo	wing re	quir	emen	ts:							
The password chen your password	anno d can	t cons not be	ist of Bol	all the c	harac	tors a	s are	in ye	ur	Jsern	am	e. Fo	or e.g. If your Username is "Bo	ь ^ю ,
Password shoul	ld mai	ndator	ily co	ntain be	oth dig	gits an	d lette	ers.						
Spaces are not	allow	od in t	oetve	en Pas	sword									
. The Password s	should	i cont	ain a	minimu	m of 8	chara	icters	and	a n	naxim	um	of 1	6 characters.	
The Password i	hould	l conti	airi a :	special	chara	cter, T	tiat a	re ei	the	of \$#	t^@	18.%		
. Your new passy	vord c	annot	be th	ie same	as a	ny of y	our p	revio	us	1 pas	153444	ord(s)	
Enter New Trans	sactio	n Pass	word	-										
	Р	æ	0	×	e	m	r		9	u		v	-	
Retype Ne	а	q	-	У	1	w	k		n			1	ь	
	SI	hift	5	h	f		с	d		1	z		t	
		and some states	23							1005-005	cce	1000		

 After clicking the continue button, it will display the new screen, where user has to enter the new Transaction password two times in the "Enter New Transaction Password" and "Retype New Transaction Password" box as per the policy mentioned in that screen and clicks on CONTINUE button. After successful validation checks of the entered password as per the policy, it will set/reset the Transaction password and display a successful message for the same.

	Set/Reset Password
0	The password is changed successfully.
	SO TO LOGIN PAGE
	GO TO LOGIN PAGE

5.6.3.3 **Reset Sign On and Transaction Password:** This option will be displayed to both New/Existing Retail user having Transaction right. To reset the both Signon and Transaction password, user has to select this option and clicks on CONTINUE button.

asserter d'indat	meet	t the	follow	ing r	equire	ment	s:					
1. The password of hen your password	cannot rd can	t con inot b	sist of a be "Bob!	ll the by".	charac	ters as	s are i	n your	Userr	name. I	For e.g. If your	Usemame is "Bob",
2. Password shou	ld mai	ndate	orily con	tain b	oth dig	its and	i lette	rs.				
 Spaces are not 	allow	ed in	betwee	n Pas	sword							
4. The Password :	should	1 con	tain a m	ninimu	m of 8	chara	cters	and a	maxim	num of	16 characters.	
5. The Password	should	i con	tain a sj	pecial	charae	ter. Ti	hat ar	e eithe	er of \$#	#^@\&'	% _	
6. Your new pass	word c	anno	ot be the	sam	e as ar	iy of y	our pr	evious	s 1 pas	sword	(\$)	
Enter New Sign		ISSWO	rd*									
		c	ь	d	h		g	v		а	· · · ·	
Retype New S	k					×	q	f	z	-	E.	
	k y	е	@	t	S	~	4					
Retype New S	У	e hift	@ w	1	m	n	1	0	р	i	u	

 After clicking the continue button, it will display the new screen, where user has to enter the new Signon and Transaction password, both the two times in the "Enter New Sign on Password", "Retype New Sign on Password" and "Enter New Transaction Password", "Retype New Transaction Password", box as per the policy mentioned in that screen and clicks on CONTINUE button. After successful validation checks of the entered password as per the policy, it will set/reset the both Signon and Transaction password and display a successful message for the same.

	Set/Reset Password
0	The password is changed successfully.
	GO TO LOGIN PAGE

6 Dashboard

A	Accounts	Transfers	Bill Payments	Services	Investments	Snapshot
QUICK LINKS V		Good Morning, Welcome to your Dashboard	F		Last login 13/07/2020 10:16:53 AM IST Personalize Dashboard Reset Refresh Accounts	
Within Bank Transfer		ACCOUNT SUMMARY				
Account Summary Outside Bank Transfer		OPERATIVE	DEPOSI	IS LOANS	CONSOLIDATED	^
Request New Cheque Book		Account Number	Account Type	Branch	Available Balance	<
			Savings		**** =:==== *	-
YOUR TRANSACTIONS			Savings		INR	
(July 2020	⊙ ^		Savings		INR	
Sun Mon Tue Wed Thu F			Savings	-	INR datas	~
23 29 30 1 2 3 5 6 7 8 9 1	3 4 0 11					
	7 18					
19 20 21 22 23 2	4 25					
26 27 28 29 30 3	1 1					
2 3 4 5 6	7 8 10					
Events - (13/07/2020)	~					

6.1 Dark/Soft Mode Toggle Button: By clicking this Dark/Soft toggle button user can toggle between dark and Soft mode of the screen.



6.2 Notification Bell: User can see their alerts by clicking on this icon.



6.3 User Name & Profile Menu: User's name will be displayed here.



6.4 Logout Button: User use this button to logout from the present Internet Banking session. By closing the browser/window it will also automatically logout from the Internet banking. User has to do fresh login in both the cases.



6.5 Menu Bar: This the menu bar, which user (Retail user with Transaction right) will see post login. Menus may be different for the Corporate users.

Â	Accounts	Transfers	Bill Payments	Services	Investments	Snapshot
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6.6 Quick Links: This is the quick link widget from where user directly go to that particular functionality.



6.7 Your Transactions: It will highlight the dates on which any transactions was carried out by the user, where user can the available details.



6.8 Welcome Message and Dash board Settings: This is the welcome message screen, which display the user's last login date and time and from here user also use the options available at this screen.

Good Morning,	Last login 13/07/2020 10:16:53 AM IST
Welcome to your Dashboard	Personalize Dashboard Reset Refresh Accounts

6.9 Account Summary: All accounts summary will be displayed to this window.

OPERAT	IVE DEF	POSITS LOANS	CONSOLIDATED
Account Number	Account Type	Branch	Available Balance
	Savings		fint 2,012.00
	Savings		
	Savings		INR
	Savings		INR datas

6.10Favorite: This the Favorite screen, where user can self-configure their Favorite options.

		_
	Favorites	
<	Select your favorite activity	
	Select 👻	
	ADD TO FAVORITES	